



Waiver, Program Description, and Policies

How Our Program Works

- Our classes are set up in one of two ways:
 - **On-Going/Recurring Classes:** JumpBunch offers on-going, recurring classes at your child's school. Classes meet once a week and continue month to month. We therefore will continue to take your child to class unless you chose to withdraw from the program.
 - **Sessions:** Package of classes (e.g. 6, 8 or 10 weeks) that have a fixed start and end date with a fixed single price. Classes typically occur once per week during the session dates. Sessions are typically pre-paid and do not allow for cancellations once enrolled.

Registration

- **Register anytime:** Our program is on-going-you may join our classes at ANY time.
 - There is **NO REGISTRATION FEE** or "membership" fee.
- **Cancel at any time:** You may withdraw your student from the program at any time by accessing your on-line account to cancel. There are NO hidden start or stop fees. Refunds will not be issued for any unused or pre-paid classes.
- **Manage registration:** Via the on-line portal you will be able to manage your account, payments, and registrations.

Billing

- **Recurring Classes:** JumpBunch classes are weekly and on-going month to month. We will assume you will continue your enrollment unless you tell us otherwise. Please note:
 - You will be charged for your first monthly enrollment fee on the day you finish account set up
 - Your automatic renewal date will be the same day as you signed up. You will automatically be charged on that same day each month. (e.g. if you signed up on June 11, your next billing date would be July 11, etc.).
 - You will receive an email notice each month (if you chose to receive it) when your enrollment renews
 - We ask that every customer place a credit card on file that will be used each month to automatically process your payment for super easy convenience --- No need to log back in!
- Failure to pay a bill on time does not constitute notification of withdrawal from JumpBunch.
- **4 Classes per Month*:** JumpBunch will offer 4 classes for each payment within each month. On occasion there will be 5 weeks in a month. JumpBunch reserves the right to use 5th weeks as make up days for missed classes, holidays, and trial classes. On some occasions-cancellations may occur on a 5th week. **Exceptions: schools set up in pre-packaged sessions and schools where we do not offer weekly classes.*
- **Payment:** Automatic credit card- Your information will be securely stored to allow for convenient automatic charges each month. No need to sign in and pay each month. You will receive an email notification each month as the charges process.
 - **Total control:** You have complete control over the card on file. You can remove it, pause it or cancel enrollment at any time.

Make-Up Classes & Cancellations

- Classes will be rescheduled* by JumpBunch if a class is cancelled due to:
 - Coach illness
 - Holiday

If for some reason an acceptable make-up class cannot be arranged, you will be given **credit for the missed class.*
- **Please note**-make up classes may be held on a different day or time than the regularly scheduled class. If JumpBunch can provide a make-up option, refunds will not be issued.
- **Incident weather**: If your school is closed on a JumpBunch day due to snow or other weather related issues, we will work with your school or center to reschedule the class OR we will issue/substitute a **JumpBunch at Home** class video as a make-up for the missed day.
- **School conflict**: If your school has to close or cannot accommodate JumpBunch on the regularly scheduled JumpBunch Day (e.g. picture day, book fair etc.), we will work to reschedule the class OR issue a **JumpBunch at Home** class video as a make up for the missed class.
- **Low Enrollment**: JumpBunch reserves the right to cancel the program at any time due to low enrollment. Upon cancellation, a full refund will be issued.
- **Child Illness**: Credits will not be issued for a child's missed class due to illness.
- **Vacations**: You may contact us in advance regarding vacation dates. We will arrange class credits for those pre-scheduled days your child will be out. JumpBunch will not issue credits post vacation.
- **Extended Absences/Illness**: Customers may pause their account due to extended absences. We ask that you please contact JumpBunch regarding a pause-so we know your student will be coming back.
- JumpBunch is not responsible for any loss or damage because of a substitution, alteration or cancellation/postponement of classes. JumpBunch shall assume no liability whatsoever in the event a class is cancelled, rescheduled, or postponed due to a fortuitous event, Act of God, unforeseen occurrence, or any other event that renders performance of classes impracticable, illegal or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labor strike, extreme weather, pandemic, or other emergency.

Late and Other Payment Issues:

- **Withholding child from class**: While it is our goal to never have this happen-there are situations where this might occur.
 - **Credit card failure**- if this happens, you will be promptly notified via email. Please respond quickly to prevent a "hold" from class
- **Returned checks**: There will be a \$15 charge for each returned check.
- **Cancel/Stop payment**: There will be a \$25 fee for any cancelled check/stop payment transaction on a valid charge.
- **Credit card dispute**: There will be a \$25 fee for any disputed credit card transaction on a valid charge.

Behavior/Safety:

JumpBunch reserves the right to discontinue a student's enrollment in the program due to safety or behavior issues. Any unused class credit will be refunded.

JumpBunch Participation Waiver

To the extent permitted by law and knowing the risk of this activity, I hereby release, waive, forever discharge, and agree to hold harmless JumpBunch, its officers, agents and employees from any liability whatsoever arising out of my child's participation in JumpBunch activities, including but not limited to, medical bills, court costs and attorney's fees, any damage to my property or the property of others through my child's participation in the program.

I acknowledge the contagious nature of Coronavirus/Covid-19 and that the CDC and many other public health authorities recommend practicing social distancing. I further acknowledge that JumpBunch cannot guarantee that my child will not become infected with the Coronavirus/Covid-19 despite enhanced cleaning and safety protocols. I understand and accept the risks of my child becoming exposed to and/or infected by the Coronavirus/Covid-19.